OPENRUN

User Guide

S803

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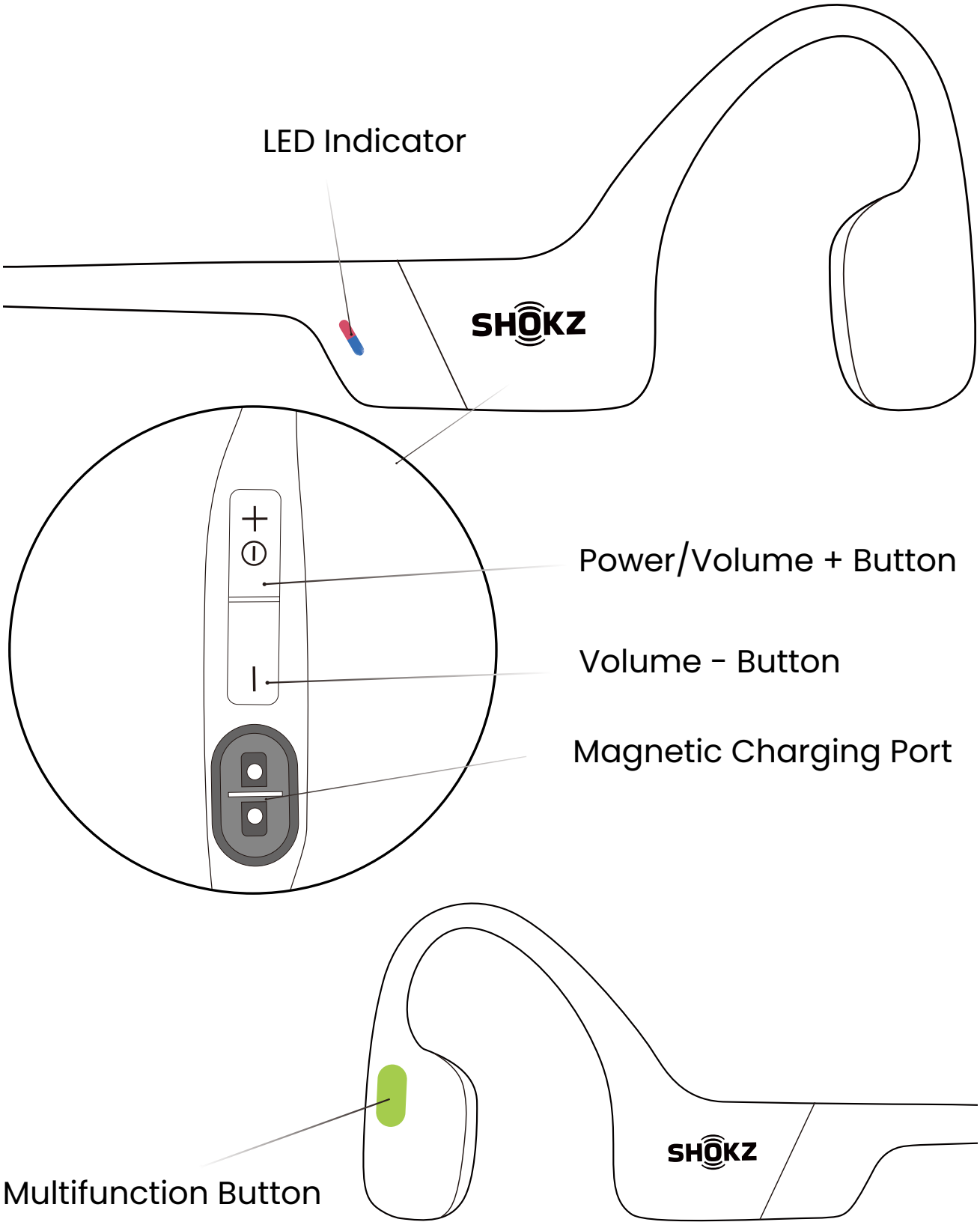
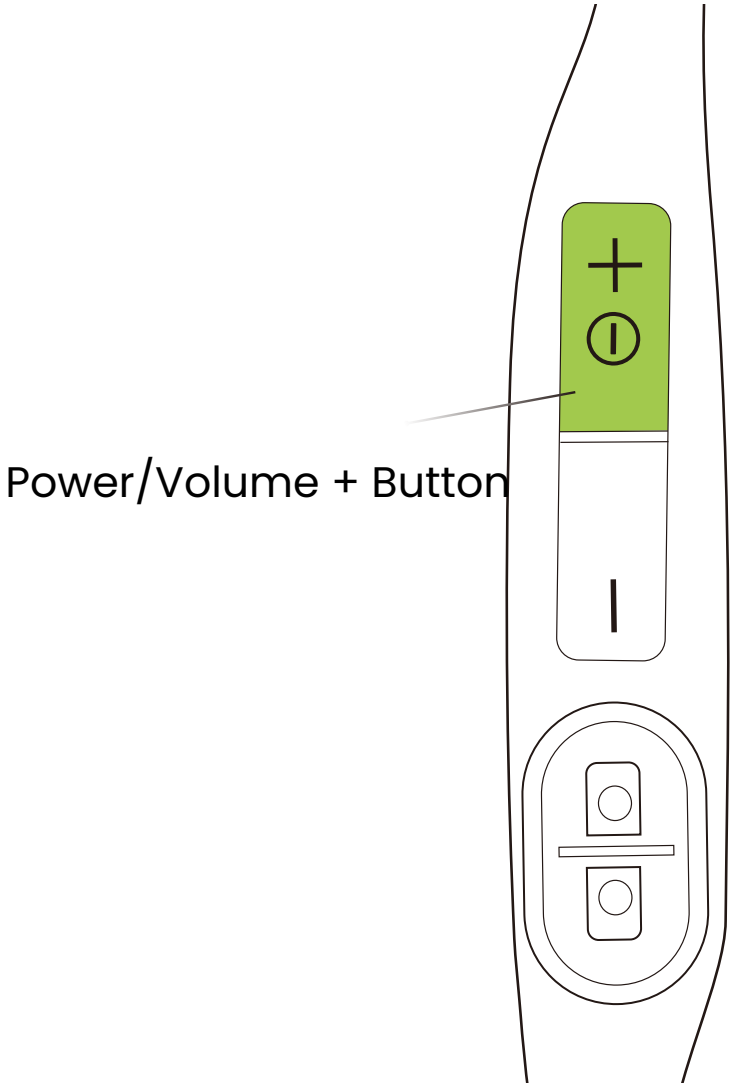
How It Works

Headphone Controls



ON/OFF



Turn on the headphones :

Press and hold the Power/Volume + Button until the LED Indicator flashes blue.

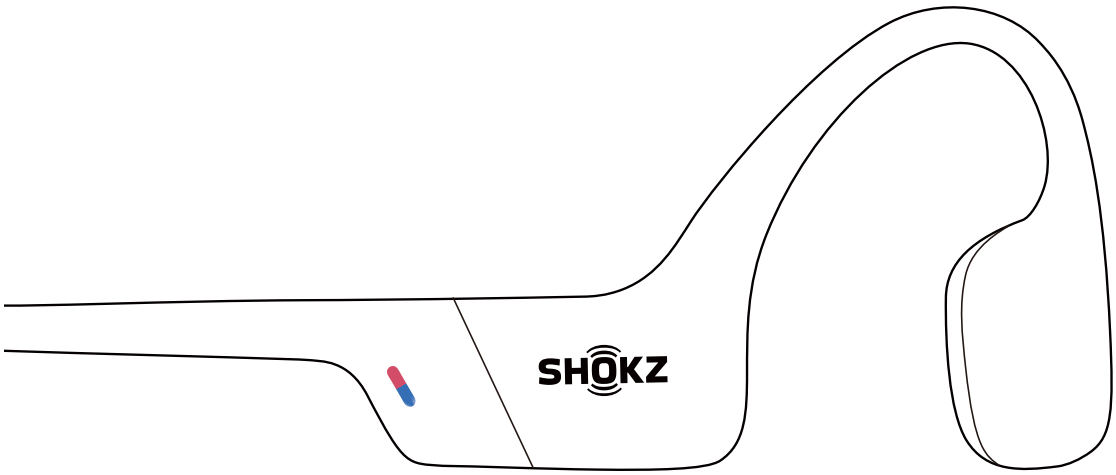
*Audrey will say : “Welcome to Shokz”.

Turn off the headphones :

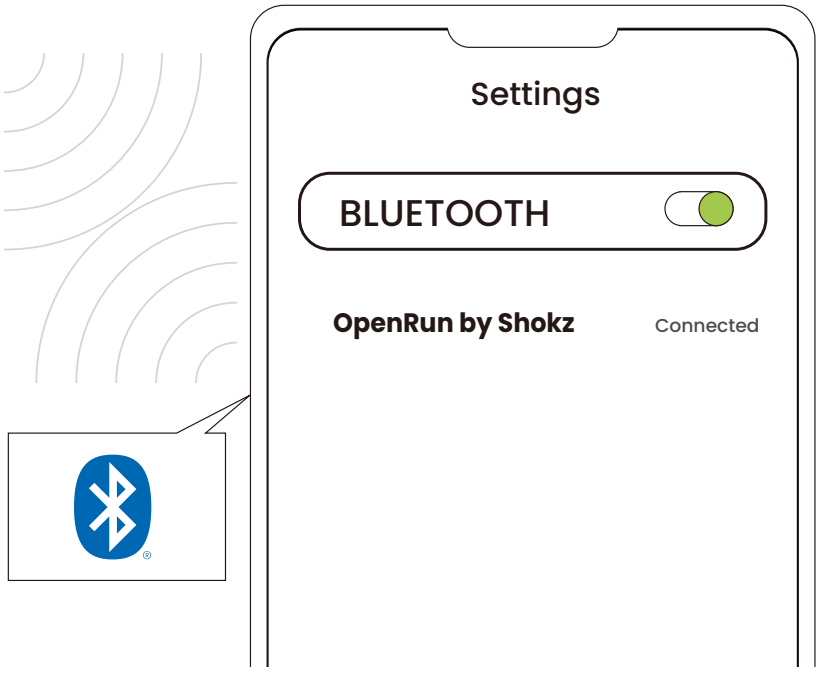
Press and hold the Power/Volume + Button until the LED Indicator flashes red.

*Audrey will say : “Power off”.

Pairing

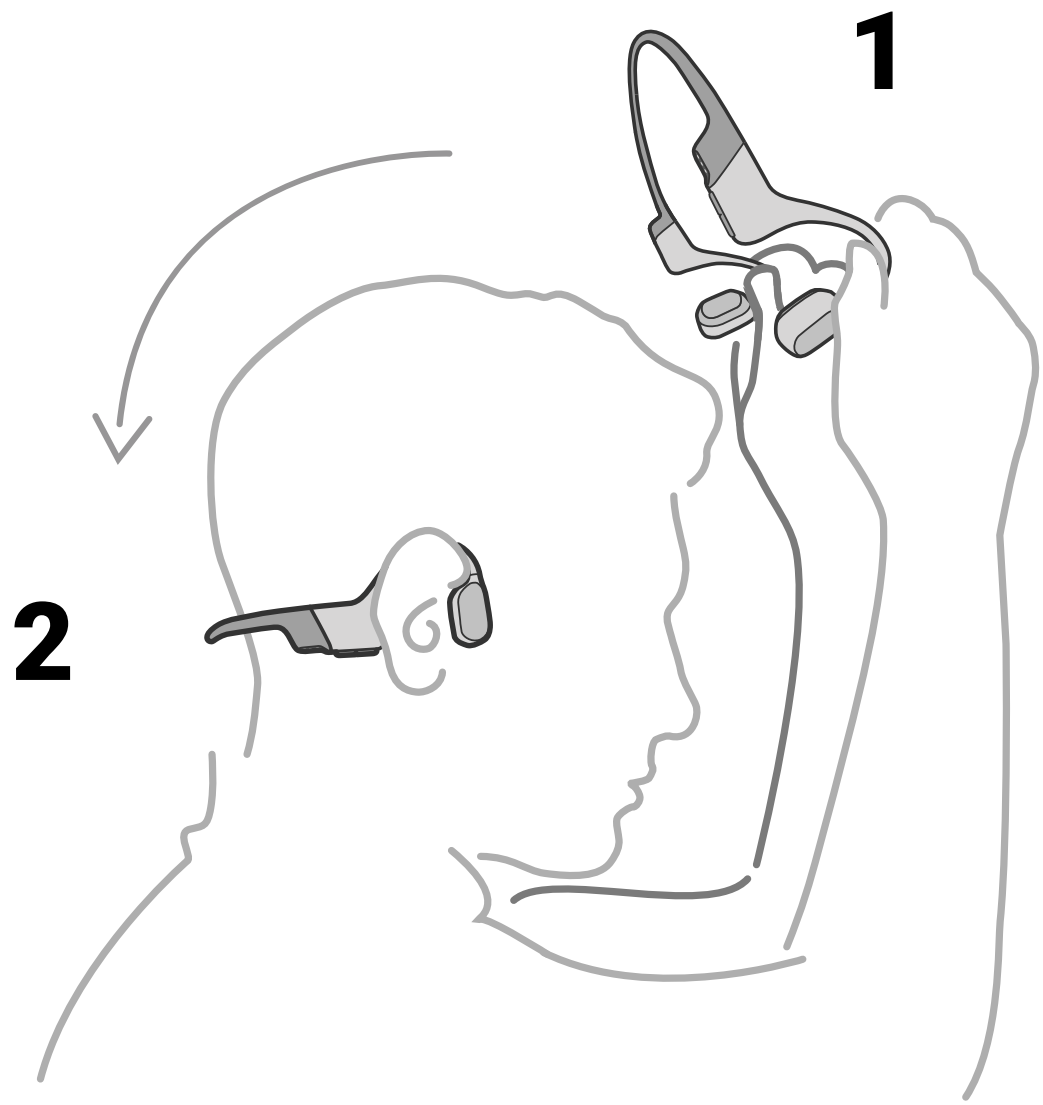


1. Start with OpenRun turned off.
2. Press and hold the Volume + Button until the LED Indicator flashes red and blue alternately.



3.Open your device's Bluetooth settings and select " OpenRun by Shokz." Audrey will say "connected."

How to Wear

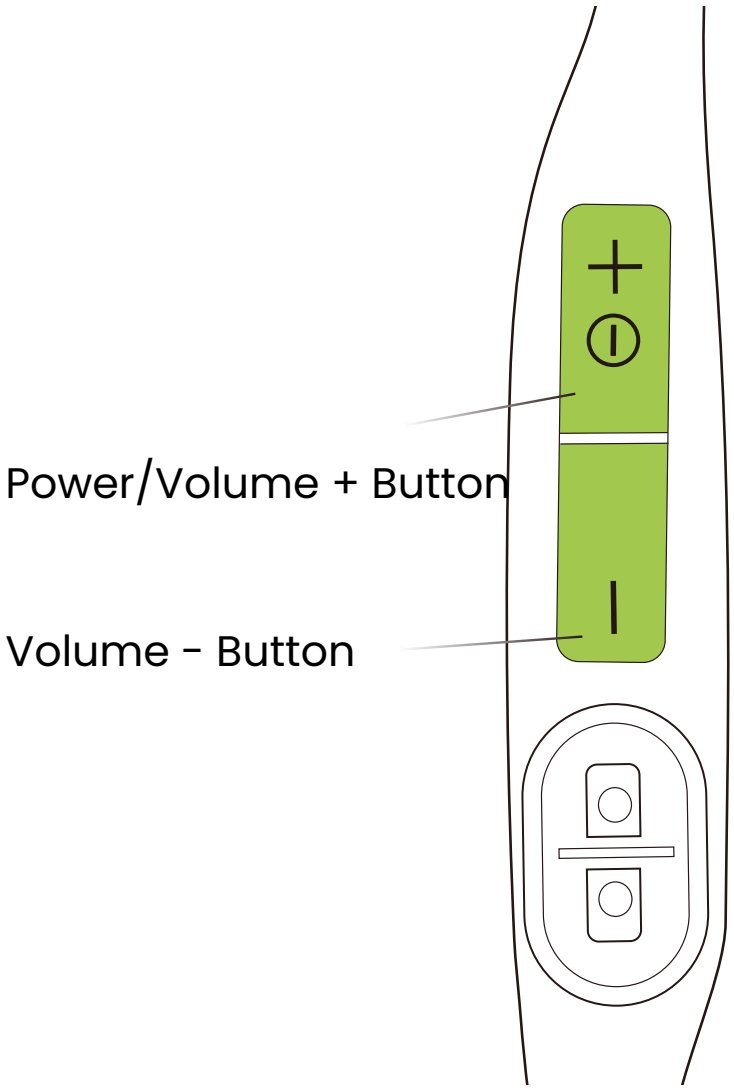


Pick up the headphones, bring them behind the back of the base of your neck, position the earhooks on your ears, then enjoy your music!

*Wearing your headphones the wrong way could cause discomfort. The transducers should rest in front of your ears.

Volume

Operate volume controls while audio is playing.



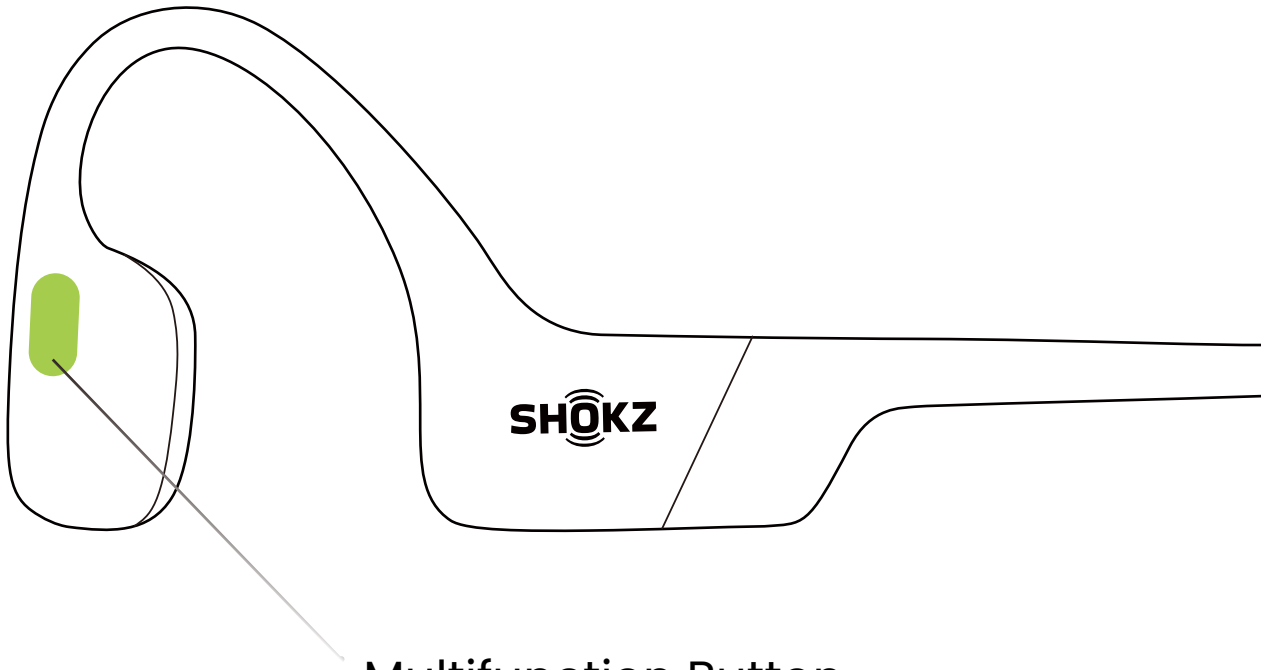
How to change volume :

While your audio is playing, adjust headphone volume by pushing either the Volume + or Volume - buttons.

*A “beep” will sound when the volume is at its max.

*Listening with headphones at high volume may affect your hearing and the audio will be distorted.

Multifunction Button



Play/pause music ●
Click once

Answer call ●
Click once

Next song ● ●
Double-click while music is playing

End call ●
Click once

Previous song ● ● ●
Triple-click while music is playing

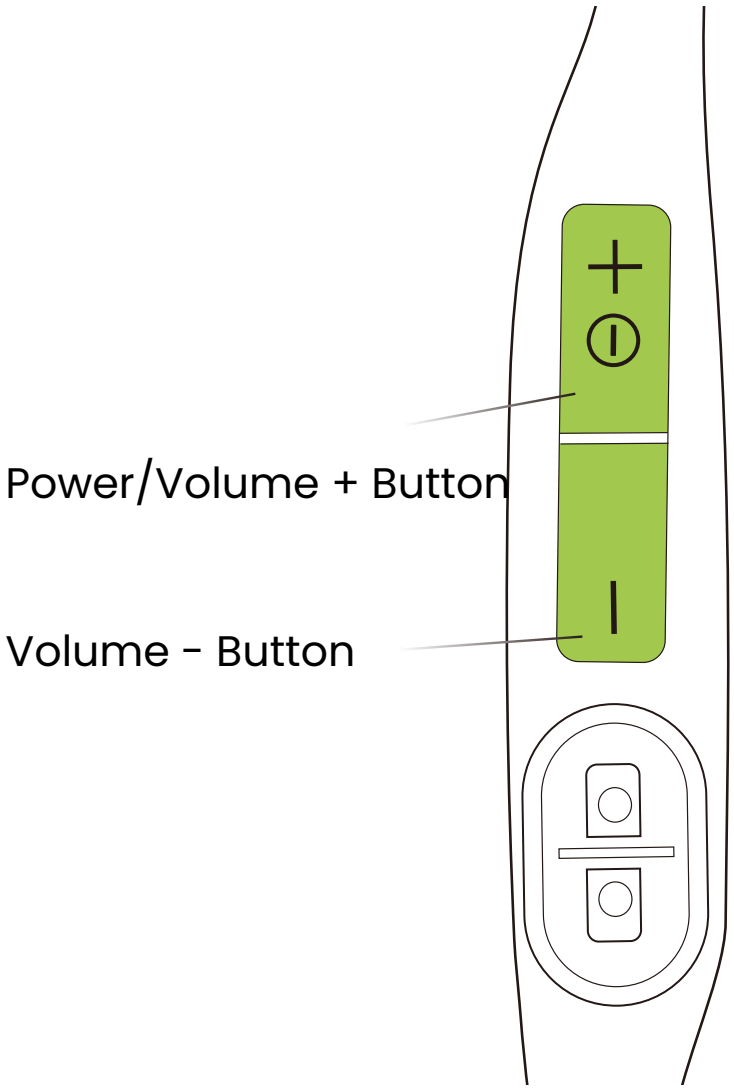
Multifunction Button

Play music	Click once
Pause music	Click once
Next song	Double-click while music is playing
Previous song	Triple-click while music is playing
Switch language	Double-click while on pairing
Answer call	Click once
End call	Click once during a call
Answer call waiting and end current call	Press and hold for 2 seconds when receiving a second call
Ignore a call	Press and hold for 2 seconds during an incoming call
Activate voice assistant	Press and hold for 2 seconds when device is on standby
Redial last number	Double-click on standby

*Only applicable for phone calls, not online calls

Check Battery Status

Operate controls while audio is not playing



How to check battery status :

Click the Volume + or Volume - button while music is paused, Audrey will tell you the battery status:

* "Battery high/Battery medium/Battery low/Charge me"

Extra Features

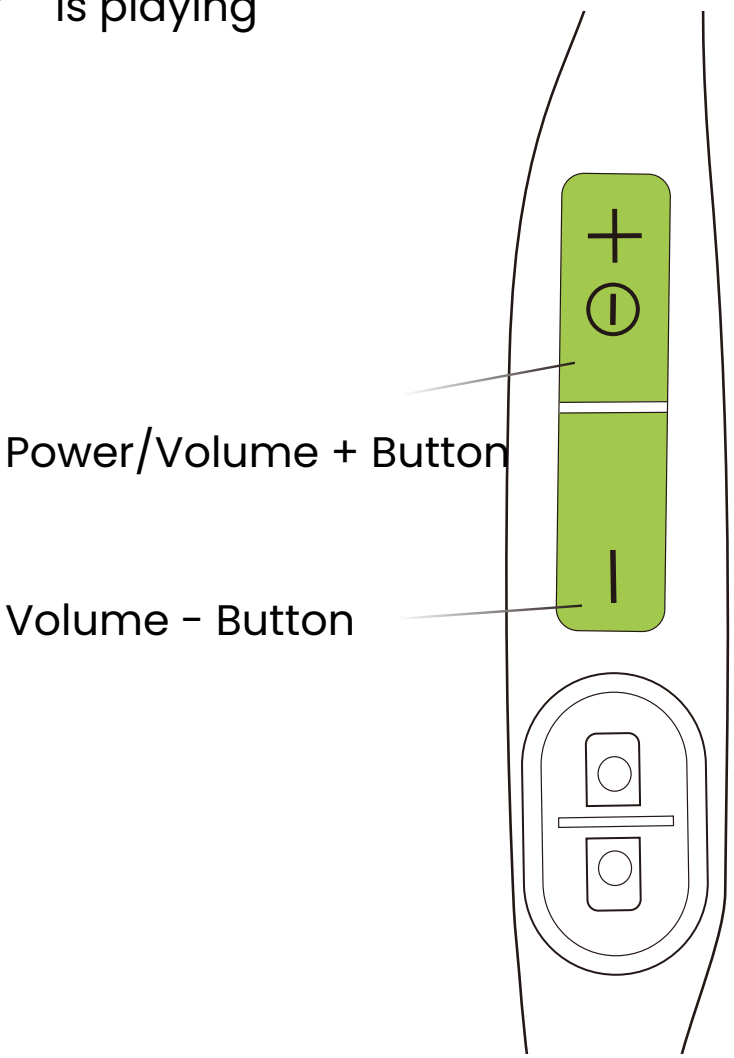
EQ Modes

Standard Mode :
Balanced frequency for listening to music

Vocal Booster Mode :
Enhanced intermediate frequencies
for audiobooks, podcasts, etc.

Switching EQ Modes

Operate controls while music is playing

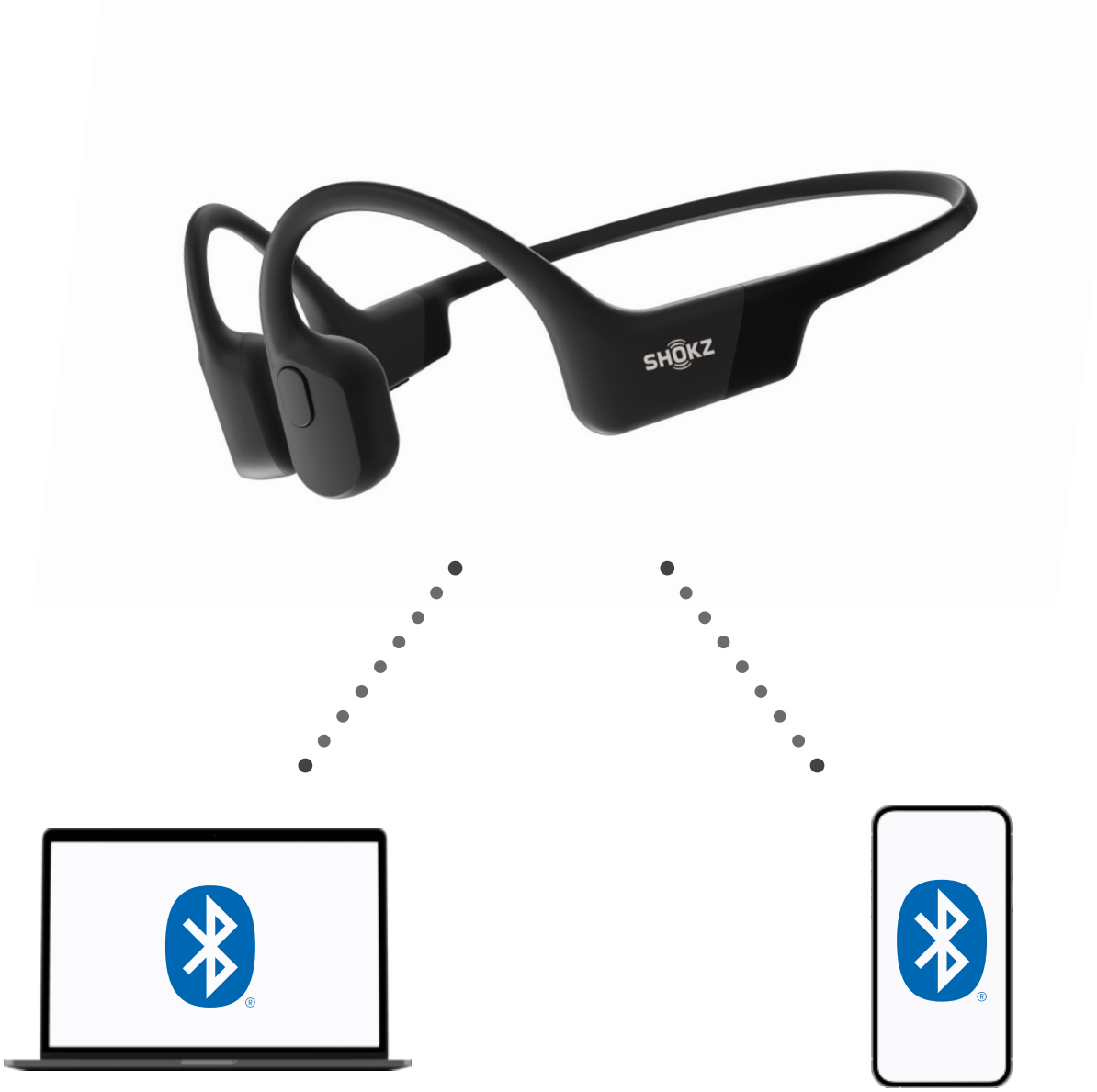


How to switch EQ mode :

Press and hold both buttons (Power/Volume + Button and Volume - Button) while music is playing until you hear a beep.

*Audrey will say : “EQ changed”.

Multipoint Pairing



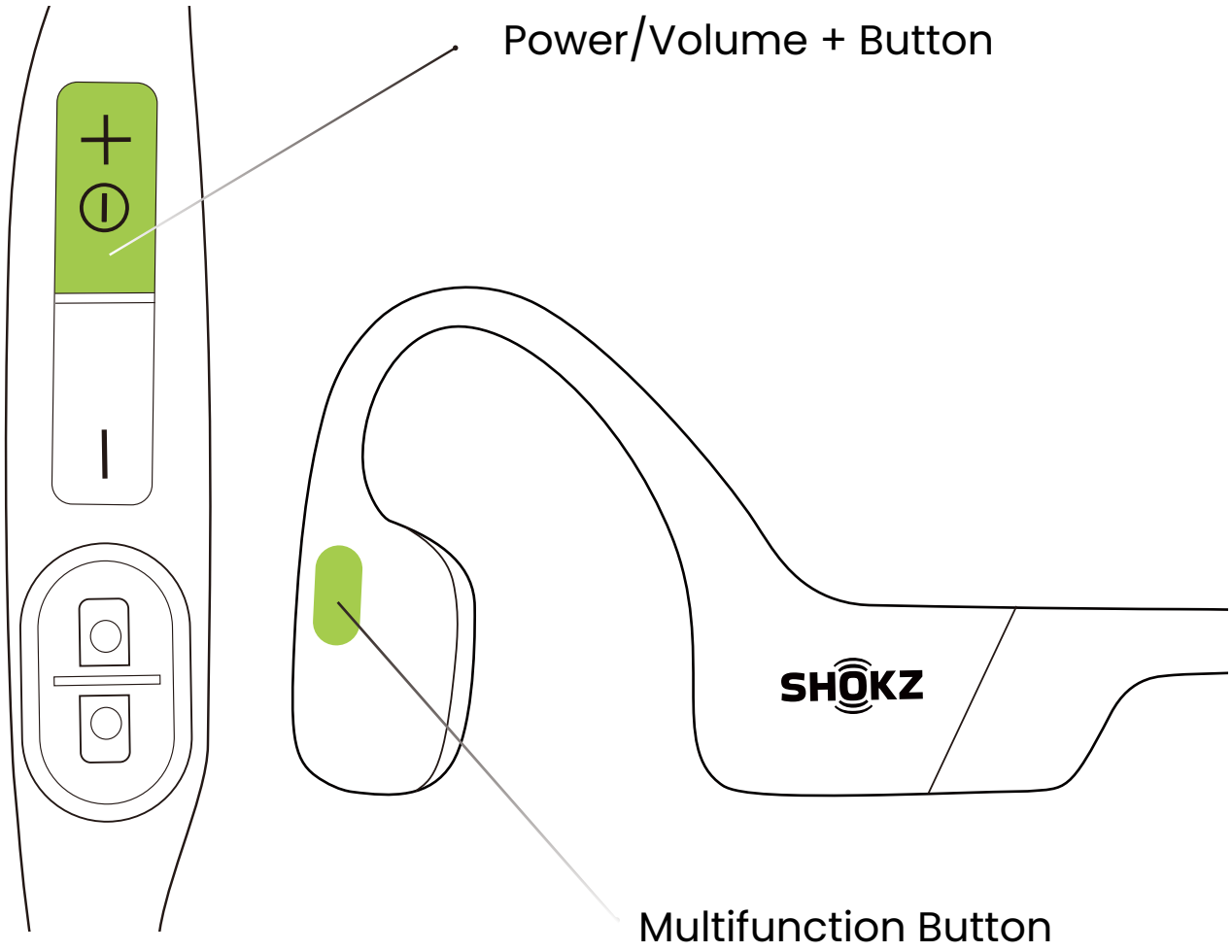
Pair Two Devices

Switch between two devices
seamlessly with multipoint pairing

Multipoint Pairing

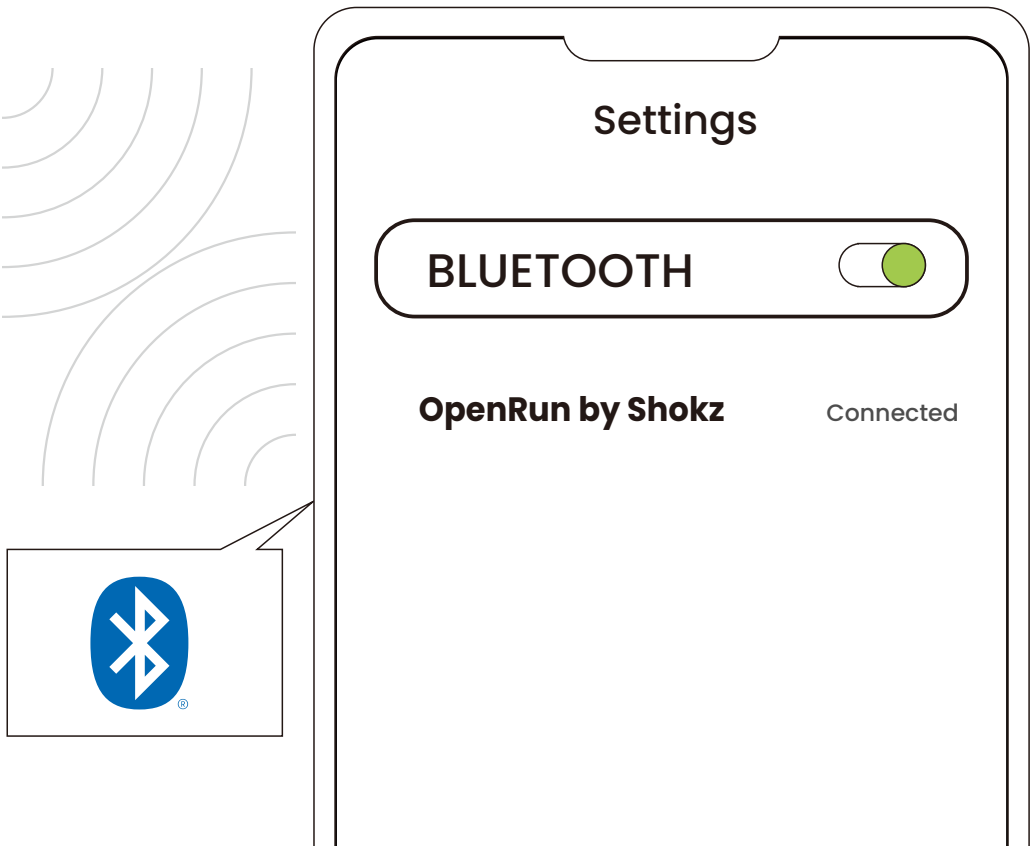
OFF Operate controls with headphones powered off

1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.



Audrey will say, "multipoint enabled."

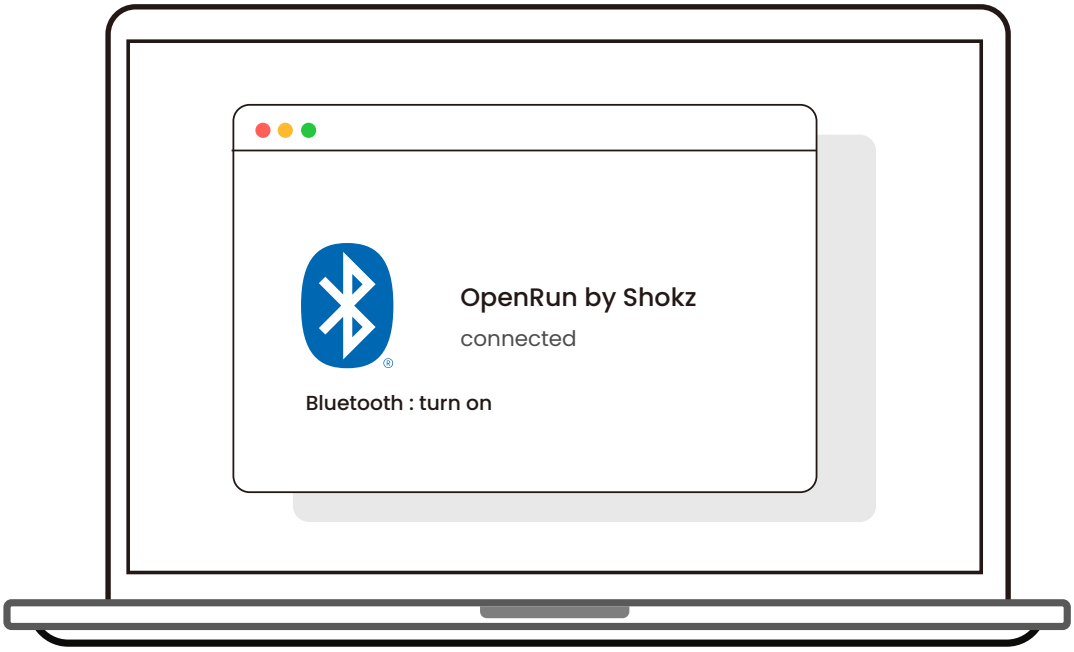
3.Press and hold the multifunction button and Volume + button until Audrey says, "multipoint enabled."



First Device

Audrey will say "connected".

4.Open first device's Bluetooth® menu and select "OpenRun by Shokz."Audrey will say, "connected".
5.Turn your headphones off.



Second Device

Audrey will say, "connected".

6.Re-enter pairing mode by pressing and holding Volume + untilAudrey says “pairing”and the LED indicator flashes red and blue alternately.

7.Open second device's Bluetooth® menu and select "OpenRun by Shokz."Audrey will say, "connected."

8.Turn your headphones off.

First Device ✓ Second Device ✓

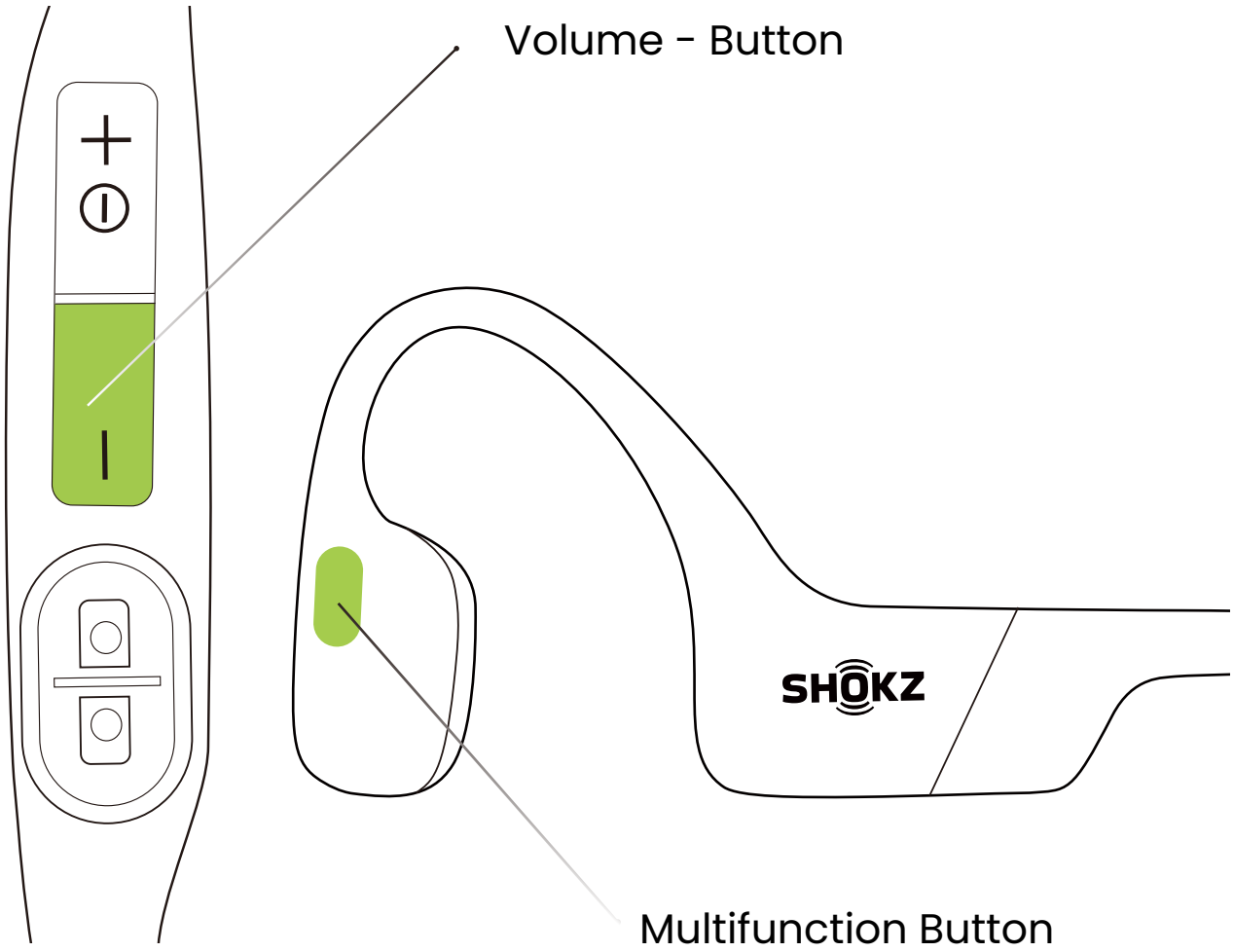
You will hear a beep, then Audrey will say “Welcome to Shokz, connected. Second device connected.”

9.Turn your headphones on. Your headphones are now connected to both devices.

Turn Multipoint Pairing Off

OFF Operate controls with headphones powered off.

1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.



Audrey will say, "Multipoint disabled."

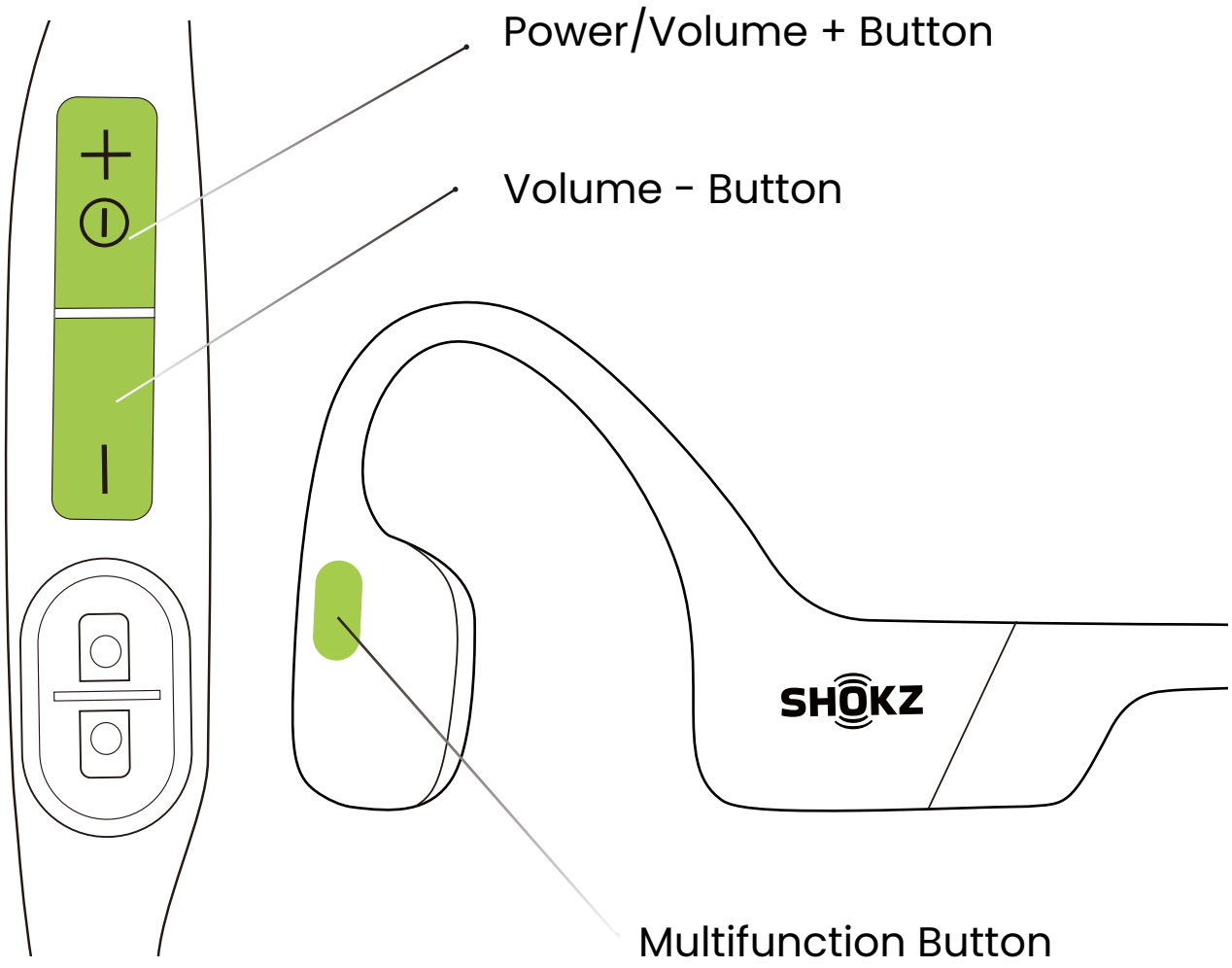
3. Press and hold the multifunction button and Volume - button until Audrey will say, "Multipoint disabled."

Restore Factory Settings

OFF Operate controls with headphones powered off.

Audrey will say “pairing”

1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.



3.Press and hold the multifunction button, Volume – button and Volume + button until hear two beeps and feel the vibration.

4.Turn your headphones off. OpenRun is now reset and can be re-paired to your device.

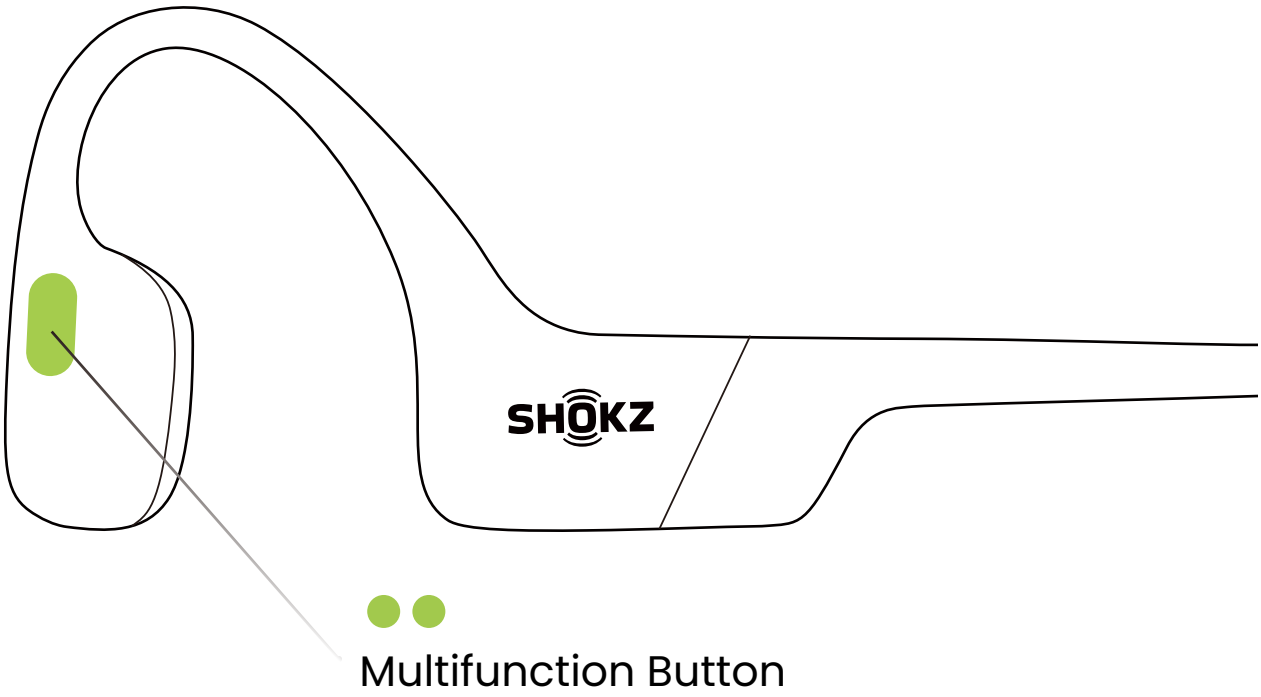
Changing Languages

Your headphones have four built-in languages:
Chinese, English, Japanese and Korean.

OFF Follow the instruction when headphones powered off

Audrey will say “pairing”

1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say “pairing” and the LED indicator flashes red and blue alternately.

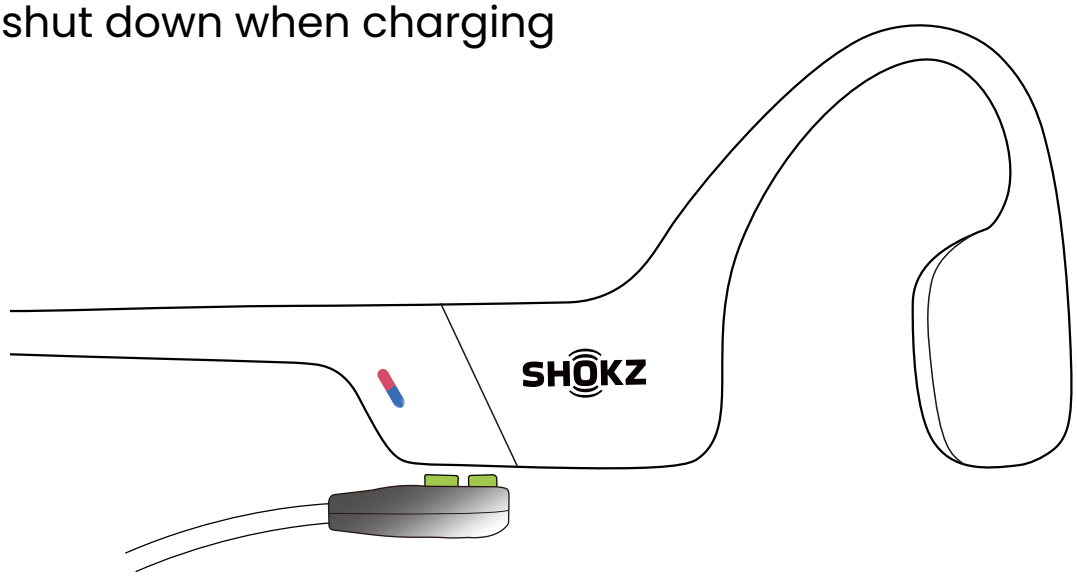


3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

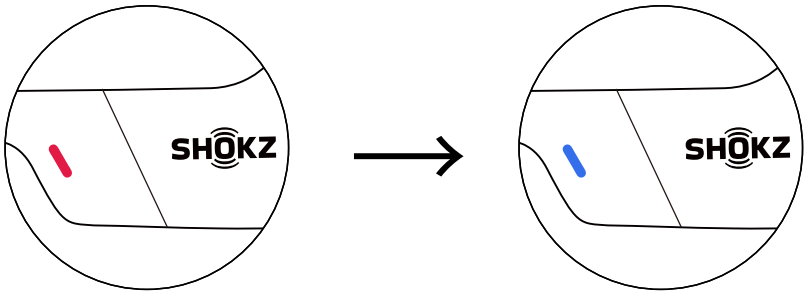
Care and Maintenance

Charging Tips

OFF The headset will automatically shut down when charging



Magnetic Charging Cable

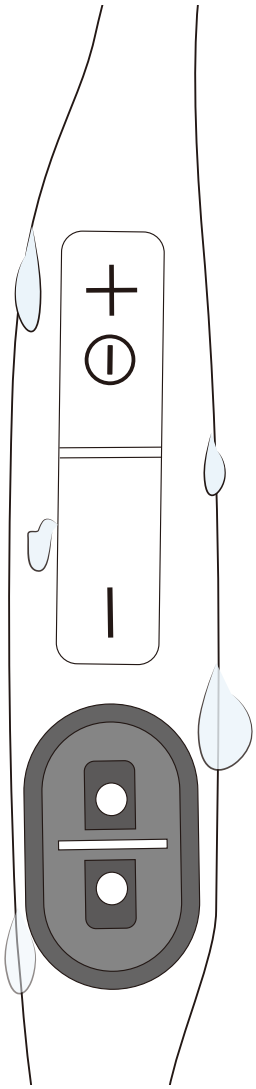


Charging Charging Completed

When the headphones are at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding magnetic charging cable for charging.

The LED indicator will turn red during the charging process and the headphones will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

Moisture Detection Alert



How it Works:

These headphones can detect liquid such as water, sweat, or rain.If the headphones are plugged into the charger while wet, the LED indicator will flash red and blue. The headphones will then beep. If this happens, remove the charging cable, dry them completely, then proceed with charging.

Warranty

Your headphones are covered by a warranty.
Visit our website at https://shokz.com/pages/warranty-landing

for details of the limited warranty.

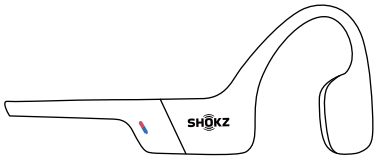
*Failure to register will not affect your limited warranty rights.

Troubleshooting

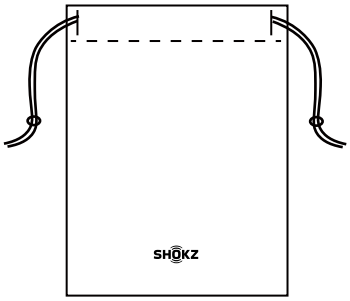
If you have any trouble or problems,please visit
https://shokz.com/pages/faq
for more support!

What's in the Box

OpenRun Box*1



OpenRun headphone*1



OpenRun Package*1

Magnetic Charging Cable*1

OpenRun User Guide*1

OpenRun Legal Statement*1

If any part of your product is damaged or missing, do not use it.Contact authorized Shokz dealer or Shokz customer service.

*Please note that the packaging envelope may vary depending on the sales region.

SHOKZ